INTRODUCTION

Child maltreatment is recognized internationally as a serious public health, human rights, legal, and social problem. It is linked to other forms of violence including intimate partner violence, community violence involving young people, and suicide. As stated by the World Health Organization (WHO), five subtypes can be distinguished: physical abuse; sexual abuse; neglect and negligent treatment; emotional abuse; and exploitation. All types are potentially harmful to one’s health, development, and dignity. The prevalence of children physical abuse in Brazil is 18%, while it ranges from 12% in Europe to 26% in Easter Mediterranean region. The anatomic region most affected in domestic violence against children involving physical manifestations is the face, with an estimated prevalence rate of 58-85%. Thus, it is an important region of the orofacial complex in dentistry, which is examined regularly in the clinical routine. Unintentionally, dentists may face clinical signs of domestic violence on a daily basis. However, many dentists complain about the lack of training to interpret suspicious cases and report them to the authorities. Consequently, children maltreatment expands as an underreported social problem. Brazilian laws determine the notification of cases of child abuse by health professionals.
On the basis of this information and through the report of a case of child maltreatment, the aim of this paper is to provide elements that may assist dentists, especially pediatric dentists, in the diagnosis and management of child abuse cases.

**CASE REPORT**

A 9-year-old female leukoderma child sought the pediatric dentistry clinic of a private university in the city of Rio de Janeiro for treatment. In the anamnesis, the patient was reported to have lived with her father, stepmother, and three brothers. The mother, alcohol dependent, abandoned the child when she was a baby. The intraoral examination revealed five caries lesions in dentin of deciduous molars.

The patient always attended dental treatments with her paternal aunt, and her parents never appeared at the clinical appointments. She was a shy, withdrawn child with a sad, shy look and did not interact with the dental team. In the fourth appointment, the following lesions were observed: a hematoma in the left orbit (Figure 1) and burns on the left hand (Figure 2) and in the lips (Figure 3).

When asked about how these injuries happened, the child reported that she had fallen off the school ladder. After a few minutes, she said that her brother kicked her eye. Not convinced with the answer, the dentist asked the pediatric dentist (coordinator of the clinic) to talk with the child. Using behavior guidance techniques, the coordinator achieved interaction with the child. Therefore, she felt confident and willing to report that one day, her stepmother had beaten and burned her with a hot spoon while the father was aware and conniving with the situation.

**Notification of the case**

After the victim's report, her aunt was questioned by the dentist if she was aware of the observed physical lesions. She was aware of the lesions but not knowledgeable about what happened. The coordinator explained the mistreatment and requested the presence of a social worker at the university, who advised the aunt to seek the Guardianship Council immediately and make a complaint.

Getting there, the Council sent the aunt to the police station for the Department of Protection of Children and Adolescents (DPCA) to record the occurrence. According to the present Brazilian legislation, the child was referred for corpus delicti exam in an appropriate institution. Then the case was referred directly to the Public Ministry, which requested the testimony of the dentist, school bus driver, and teacher. The dentist presented to authorities, the images made during the consultation as well as the dental documentation produced during the dental care of the patient. According to the school bus driver, she had observed marks on child’s body, constant delays in reaching the bus, and consecutive absences to school. The teacher did not testify, but the school board sent a letter about the child, which included a drop in school performance and lack of concentration in class but made no mention of the aggressions.

In an informal report, the teacher warned the child’s aunt that she had already seen marks on the child’s body. Thus, the father had been called to the school, where he denied any type of aggression. The judge decided to take the necessary measures to transfer child’s custody to the paternal grandmother. It has been emphasized that the testimony of the pediatric dentist was essential for the final decision.

When the child returned for dental treatment, it was possible to observe her behavioral changes. She was more expressive and was talkative, happy, and quite participative.

**DISCUSSION**

Craniofacial, head, face, and neck injuries occur in more than half of the cases of child abuse. Oral injuries are
usually caused by instruments such as eating utensils or bottles during forced feedings, hands, and fingers and also by scalding liquids or caustic substances.\textsuperscript{7}

The abuse may result in contusions, burns, or lacerations of the different oral soft tissues, as well as lesions in hard tissues (fractures or displacements of teeth or bones).\textsuperscript{7} The lips were the most common site for inflicted oral injuries, followed by the oral mucosa, teeth, gingivae, and tongue.\textsuperscript{11} In the present case, there were burn signs in the lips caused by a hot spoon, besides a hematoma in the orbital region.

A careful and thorough intraoral and perioral examination is necessary in all cases of suspected abuse.\textsuperscript{7} In addition, the child should be fully evaluated because the presence of lesions in other parts of the body may confirm the maltreatment. Moreover, in cases of physical abuse, it is common to find other indicators besides bodily injury. These include insensitivity to pain during clinical appointments, social isolation, low self-esteem, dejection, shyness, guilt, inattention, and incomprehension.\textsuperscript{12} In the present case, there were bodily injuries in the child’s hand, which led the professional to suspect even more of the maltreatment, and the child was shy and dejected.

Child abuse results from a complex interaction among the child, caregiver, and environmental factors. Although child physical abuse affects children of all ages, ethnicities, and sociodemographic backgrounds, particular factors in life history can increase maltreatment vulnerability.\textsuperscript{13} In this case, we recognized some risk factors such as being an unwanted baby, the mother’s abandonment; and consumption of alcohol or drugs by the mother during her pregnancy.\textsuperscript{1,14}

In general, girls are more susceptible to sexual abuse\textsuperscript{1} and boys are at greater risk of harsh physical punishment.\textsuperscript{1,14} Furthermore, children with health problems and those living in families with concomitant intimate-partner violence are at greater risk.\textsuperscript{14} In this case, the victim was a girl and only reported physical abuse. We didn’t have any information about sexual abuse or concomitant violence.

Some characteristics and attitudes of the aggressor can help identify victims of abuse. Among them are the fact that persons different from the parents or guardians take the victim to the clinic, which may constitute self-incriminating behavior on the part of the aggressor.\textsuperscript{15} It’s known that children are several times more likely to be victims of extreme abuse and homicide in the hands of step parents than genetic parents,\textsuperscript{16} and one parent is usually the abuser while the other parent assumes a passive position, allowing the abuse to continue.\textsuperscript{17} It is in accordance with the case reported since the parents never attended appointments with the child and the stepmother was the abuser while the father was conniving.

On the basis of the researched literature,\textsuperscript{12,18,19} we compiled some indicators to help in child maltreatment identification (Figure 4). Facing the evidence, the professional in this case suspected mistreatment. Thus, using behavior guidance techniques that reduced the child’s anxiety, as a “reassuring touch”\textsuperscript{20} simultaneously with a paused voice, the professional could interact with the child and allow her to feel comfortable to tell the truth.

The procedures to be adopted by dentists in mistreatment cases are (1) documenting in detail (recording and photographs) the lesions and/or signs observed; (2) notifying the competent local authorities; and (3) being available to testify when requested. In the present case, the violence was reported by the child herself, and the aunt, who was responsible for her care during the appointments, signed the dental chart, recognizing the information provided by the dentist. The aunt was then advised by the social worker to make a formal complaint to the competent local authorities. A study\textsuperscript{21} found that reporting a suspicion of child maltreatment is a clinical and ethical dilemma for dentists since there are contradicting professional roles, difficulties confirming suspicions of maltreatment, and perceived shortcomings in the child-protection system.\textsuperscript{21} Besides that, a systematic review\textsuperscript{1} that investigated the perception, knowledge, and attitude of dentists toward the detection and management of domestic violence against children cases concluded that more attention must be given to forensic education in dentistry. Usually, many dentists complain about the lack of training for detect suspicious cases and reporting them to the authorities.\textsuperscript{22,23} Proper training is necessary to support dentists on the detection and management of pediatric patients under domestic violence.\textsuperscript{8} In the present case, the dentist conducted the case correctly, doing her duty; that is, in specific countries such as the United States and Brazil, dentists are required by law to report suspicious cases of domestic violence against children observed in the dental practice.\textsuperscript{8} In Brazil, the criminal code define maltreatment as the exposure to danger of life or health of a person subordinated to the causative agent, since it is under his authority, custody or surveillance for the purpose of education, teaching, treatment or custody. The obligation of the dentist to report a case of maltreatment is determined both by the Statute of the Child and the Adolescent\textsuperscript{8} as by the Ethic Dentistry Code.\textsuperscript{24}

It is important for health care providers to be aware that physical or sexual abuse may result in oral or dental injuries or conditions. Pediatric dentists are more likely to attend a victim of abuse; thus, they must be aware about their important role in making a trust link between the child and themselves to obtain the child’s report of the
Figure 4: Child maltreatment definitions and possible signs.
maltreatment and notifying the case to the authorities. Therefore, professionals protect children by breaking the cycle of violence, giving them the opportunity for better lives.

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REFERENCES


